



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/4980827
Dated/दिनांक : 19-06-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	19-07-2024 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	19-07-2024 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Economic Affairs
Organisation Name/संगठन का नाम	Security Printing And Minting Corporation Of India Limited (spmci)
Office Name/कार्यालय का नाम	Janpath
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	Citation Engraving Machine
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days

Bid Details/बिड विवरण**Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)**

No

Evaluation Method/मूल्यांकन पद्धति

Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	Indusind bank
EMD Amount/ईएमडी राशि	35000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Indusind bank
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	18

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Chief General Manager

P.B. NO: 10, IDA Phase-II, Cherlapally, (R.R district), Hyderabad, Telangana, Pin-500051, India
(India Government Mint, Hyderabad)**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Citation Engraving Machine (1 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/कमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	Download
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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Gadham Vidyasagar	500051,India Govt Mint, IDA, Phase-II Cherapally, (R.R district) Hyderabad , Telangana	1	120

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

India Government Mint, Hyderabad
P.B. NO: 10, IDA Phase-II, Cherlapally,
Hyderabad,
(R.R district) Telangana,
Pin-500051, India

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers

can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

8. **Generic**

Scope of supply includes Training: Number of employees to be trained

5

, Place for Training

India Government Mint, Hyderabad, P.B. NO: 10, IDA Phase-II, Cherlapally Hyderabad (R.R district) Telangana , Pin-500051, India.

and Duration of training

5

days.

9. **Generic**

Shelf Life: The Product/Spare parts to be supplied as part of the services must have minimum

1 Year

Shelf Life. On the date of supply, minimum

1 year

usable shelf life should be available / balance.

10. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

11. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

Inclusive All

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12. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.

2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.

3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

13. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

i) The Seller fails to comply with any material term of the Contract.

- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

14. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

15. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

16. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

17. **Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide AMC Service for next 3 years for the offered products at the rate not more than 3 % of contract price per annum. Buyer reserves the right to enter into an AMC agreement (covering preventive maintenance and servicing)with the Successful Bidder / OEM after expiry of the Warranty period at rate as mentioned above and the payment for the AMC charges would be made Quarterly after rendering of the AMC Services of the relevant AMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the AMC contract when called upon by the buyer. The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total AMC value valid up to AMC period plus 2 months (if there is no other claim). (Undertaking of acceptance to be uploaded with bid).

18. **Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 3 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

500

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

19. **Warranty**

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

20. **Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

All parts

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

21. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

22. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

23. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

India Government Mint, Hyderabad (A Unit of SPMCIL)
payable at
Hyderabad

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

24. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

25. **Forms of EMD and PBG**

Bidders can also submit the EMD with Banker's Cheque in favour of

India Government Mint, Hyderabad (A Unit of SPMCIL)
payable at
Hyderabad

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

26. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

INDIA GOVERNMENT MINT (A UNIT OF SPMCIL) -COLLECTION A/C
Account No.
201003484303
IFSC Code
INDB0000004
Bank Name
INDUSIND BANK
Branch address
0004 - HYDERABAD

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Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

27. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

India Government Mint, Hyderabad (A Unit of SPMCIL)
payable at
Hyderabad

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

28. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

India Government Mint, Hyderabad (A Unit of SPMCIL)
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

29. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

INDIA GOVERNMENT MINT (A UNIT OF SPMCIL) -COLLECTION A/C
Account No.
201003484303
IFSC Code
INDB0000004
Bank Name
INDUSIND BANK
Branch address
0004 - HYDERABAD

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

30. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

31. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

I. Technical Specifications and Acceptance Criteria for Citation - Engraving Machine:

1. Technology: Mechanical, Rotary, scribing
2. Material: Metal (Gold, silver, copper, Cupro- Nickel), steel, Bronze, Plastic, Al etc.
3. Application: Custom Engraving, Flat, Plates, Cylindrical parts, Coins, medals etc.
4. Special Applications: 3D, CNC, Compact model, High Accuracy, Three axis, Milling, numerical control, Programmable,
5. Engraving Area: (Useful Surface area) 310X210 mm
6. Object height: 110 mm
7. Max. object weight: 10 kg (5kg for cylindrical object)
8. Travel Distance: Z - 40 mm
9. Automatic adjustment of Z origin (Automatic Z reference): Yes
10. Engraving Precision: along XY < 0.1 mm (Maximum) or better
11. Repeatability: < 0.05mm or better
12. Diameter (Tool): 4.36 mm
13. Speed of Rotation: (Maximum) 20000 rpm
14. Engraving speed: 25 mm/s
15. Connection to computer USB / Bluetooth (option)
16. Input / Output link Sub-D 15 (Female)
17. Power: 30 W , 240VAC
18. Noise Emission: As per ISO 11201 Standard
19. Operational Safety: The Class I Enclosure with an optical curtain should provide adequate operator safety (Compliant with IEC 60825-1:2014).
20. Software Flexibility: The software should allow for easy design customization and management.
21. Dust and Fume Management: The integrated Dust Collector should effectively prevent dust accumulation and maintain a clean operating environment (Compliant with relevant standards).
22. Ease of Maintenance: The machine should be easy to maintain, with readily available replacement parts and support.
23. Point and Shoot Laser Diode - Class II
24. Cylindrical engraving: 4mm to 160mm
25. Inclination: +/- 10 degrees (Maximum)

26. Motorized Vice: 230V, 1500 rpm, 10 mm/s linear speed
27. Lubricant system: Water pump Manual mode
28. Special features: With auto-centering jig and a laser beam (Point & Shoot) to help to place the item to engrave the engraving software should automatically picks up its position.
 - a) Point & shoot: should easily capable to place objects and start your custom engraving.
 - b) Optional Bluetooth: facility to connect through Wireless communication between software and the personalizing machine.
 - c) 4.36 mm spindle diameter: stable spindle for higher precision.
 - d) Deep Vice: To engrave larger items.
 - e) Lubrication & cooling system
29. Spares Necessary attachments, jigs, fixtures A set of Carbide and Diamond tools.
30. Packaging: Proper packaging according to the country-specific packaging regulations
31. Technical Documentation:
 - a) All documentations to be provided in English.
 - b) Successful bidder will have to provide soft and 3Nos. hard copies of Operating, electrical, drive parameters, interfacing drawing and
 - c) Maintenance manual (Mechanical, Hydraulic & Pneumatic) in English along with spare part catalogue, drawings etc.
 - d) List of all consumable items and all spare/wear part.
 - e) Successful bidder will have to provide backup copies of software of operating system, machine programs, any PLC Controller (Micro/ PID/Temperature) and drives installed on the machine for trouble shooting of faults by IGMs
 - f) Successful bidder will have to provide foundation and machine layout drawing including electrical cable/air/oil and water trench details.
 - g) Troubleshooting Manual: A comprehensive troubleshooting manual that addresses common operational issues with the Machine. The manual should include: Flowcharts or decision trees for diagnosing problems. Description of potential causes and corrective actions for identified problems. Information on error codes generated by the Machine control system.
 - h) Checklist for maintenance and operation
32. Other Specifications/requirements:
 - a) All the electrical devices shall be energy efficient, easy to maintain and of latest technology proven in the market and not on the verge of obsolescence.

- b) IGM shall Provide Supply of Electricity and water if any. All the auxiliaries and accessories require for operating the machines shall be in the scope of the supplier.
- c) Acoustic Noise Protection (< 75 DB) shall be provided.
- d) Bidder should provide sales and service support including supply of spares and consumables for minimum 10 years from the date of Final Acceptance Certificate (FAC).
- e) All services and spares parts required during warranty period are to be supplied FREE OF COST by the successful bidder.
- f) All equipment's provided by the bidder shall comply with safety standards to National and International traceability.
- g) The protections/grid external at the machine to avoid the access of the not authorized person, the access gangways and eventual accident prevention guards.
- h) Materials and Construction: materials used in the construction of the Machine shall ensure compliance with environmental standards (ISO). Certifications verifying that materials are sourced ethically and sustainably, aligning with ISO standards for responsible sourcing. Documentary proofs shall be submitted at the time of FAT.
- i) The machine shall be sturdy, vibration free, latest state of the art technology.

33. Spares:

Firm shall quote the list of spares with price valid for next five years of expiry of warranty period. Un-priced list of spares should be submitted in Technical Bid. And priced list to be submitted in Price Bid separately. The same will not be considered while deciding L1 firm.

34. After Sale Service:

All terms and conditions related to after sales services must be clearly mentioned. Supplier shall attend periodical and breakdown maintenance of the machine during the warranty period from the date of issue of (FAC) without any additional cost.

35. After Sales Support:

The supplier shall provide technical support for the system/machine and make available all required spares and consumables for a period of at least 10 years from the date of expiry of warranty period. Written commitment should be submitted in this regard along with technical bid.

36. Spares and Service Support: As a standard scope of supply Bidder shall supply the spare parts and consumables required for maintaining the equipment's for one year.

37. The supplier shall supply commissioning spares, oil and lubricants and consumables as may be required during installation, erection, testing, start up and initial operation of the machine till completion of successful commissioning and commencement of regular operations and completion of FAC.

38. Licenses And Permits:

Wherever applicable, the successful bidder shall ensure himself and also satisfy the Chief General Manager, Security Printing Minting Corporation of India Limited, Unit India Government Mint, Hyderabad that the successful bidder possesses the legal license/permit to use a particular product/ process/ design/ patent. The successful bidder shall be held responsible for all the civil/ criminal and tortuous consequences arising from any claim from any third party in this regard.

39. Installation, Commissioning and Final Acceptance:

- a) Installation, commissioning and proving of performance to be carried out by the supplier at India Government Mint, Hyderabad within stipulated time and to the satisfaction of user.
- b) India Government Mint, Hyderabad will conduct acceptance test of the delivered machine/system in the presence of the engineers from the successful bidder as per the quality control requirements given in the FAT norms.

40. Training at site on the below topics:

Successful bidder shall provide the onsite training to IGM employees / Engravers for 5 working days (eight hours per shift) at respective machine installation site after successful commissioning of the machine.

- a) System components / System configuration
- b) Operation of the machine
- c) Software training and exercises
- d) Production setup and Creating of programs for production
- e) Maintenance, preventive, breakdowns maintenance, troubleshooting

41. Warranty Clause:

- a) The supplier should submit the warrantee certificate that the goods supplied under the contract are new, unused of the most recent or current models and incorporate all recent improvements in design and material unless provided otherwise in the contract.
- b) The supplier further warrants that, all the goods and work supplied under this contract shall have no defect in design, materials or workmanship or from any act or omission of the supplier that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- c) This warranty shall remain valid for 12 months from the date of Final Acceptance Certificate (FAC). The purchaser shall promptly notify the supplier in writing of any claims arising out under this warranty.
- d) Upon receipt of such notice, the supplier shall repair or replace the defective goods or parts thereof without cost to the purchaser immediately.
- e) If the supplier having been notified fails to take remedial measure or rectify the defect within the period specified, the purchaser may proceed to take such action as may be necessary, at the supplier's risk and expense without prejudice or any other rights, which the purchaser may have against the supplier under the contract.

42. Final Acceptance Test (FAT):

To ensure that the engraving machine meets the requirements for coin die manufacturing, the following acceptance criteria shall be considered along with the above specification:

- a) Productivity: The machine should meet or exceed the expected production output, ensuring efficient medal engraving, micro engraving, edge lettering, cylindrical engraving using indexing head etc., 20 each medals will be engraved to check the consistency.
- b) Engraving Precision, Surface Finish shall be checked
- c) Performance test shall be carried out for all functional, quality, operational and safety interlock check by the successful bidder for the machine.
- d) Test certificates from NABL or International Standard Certificate wherever required. (The following applicable standards should be followed i.e. **ISO 11201** for Sound Level. **EN60721** for Operational temperature, humidity, vibration, storage & transportation)
- e) After successful installation and commissioning of the machine, FAT will be carried out in presence of bidder's representative /engineer for two working days at installation site as per the specifications and quality parameters as mentioned in this bid document.
- f) Final Acceptance Certificate (FAC) shall be issued after successful FAT (Final Acceptance Test).

II. Eligibility Criteria or Pre- Qualification Criteria:

The bidder firm should meet following eligibility criteria to qualify:-

- a) For MSE/Start-up firm: Capability - Equipment & Manufacturing Facilities: The bidder firm should have capability to manufacture and supply of tendered item.
- b) For other firm - Experience and past performance: The bidder firm may be Manufacturer/Proven supplier/Authorized dealer or distributor of tendered item or bidder may participate with manufacturing authorization form (issued by manufacturer of tendered item).

Note: Participating bidder needs to submit all related documents along with the bid.

III. General Instructions to the Tenderer (GIT) & General Conditions of the Contract (GCC):

The following are integral part of this GeM bid document. Bidders have to upload duly signed General Instructions to the Tenderer (GIT) & General Conditions of the Contract (GCC) as a token of acceptance of all the terms and conditions.

<https://spmcil.com/uploaddocument/GIT3.0.pdf>

<https://spmcil.com/uploaddocument/GCC3.0.pdf>

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in

the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---