बिड संख्या/Bid Number: GEM/2026/B/8273992

दिनांक /Dated: 20-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	21-12-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	22-12-2026 11:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Economic Affairs
संगठन का नाम/Organisation Name	Security Printing And Minting Corporation Of India Limited (spmcil)
कार्यालय का नाम/Office Name	3rd Floor Tower G World Trade Centre Nauroji Nagar
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ram.sahai@gov.in Buyer Email id: khushboo.kumari@spmcil.com
वस्तु श्रेणी /Item Category	Manpower Outsourcing Services - Man-days based - Non-IT Technical; Highly Skilled; High Skilled Substation Operator , Manpower Outsourcing Services - Man-days based - Non-IT Technical; Skilled; Operators, Technicians, Wireman, Telephone Operator
अनुबंध अवधि /Contract Period	1 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	27 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	6824229
Payment Timelines	Payments shall be made to the Seller within **30** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	Indusind bank
ईएमडी राशि/EMD Amount	136000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	Indusind bank
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :
Chief General Manger
IDA Phase-II, Cherlapally, Hyderabad
(India Government Mint, Hyderabad)

UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st March of the previous financial year, should be as indicated in the bid document. The turnover of the bidder shall be validated by the system based on the financial data available on the GeM portal. The average turnover shall be calculated based on the last three financial years where data is available; in case data is available for only two of the last three financial years, the average shall be computed based on those two years. In case the date of constitution / incorporation of the bidder is less than three years old, the average turnover in respect of the completed financial years after the date of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required to be uploaded by the bidder for this criterion, as the system shall derive and validate the turnover figures from the data available on the GeM portal.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March

prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: As mentioned in BATC

The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: As mentioned in BATC

Additional Terms and Conditions if applicable: As mentioned in BATC

Scope of work & Job description:1794573204.pdf

Manpower Outsourcing Services - Man-days Based - Non-IT Technical; Highly Skilled; High Skilled Substation Operator (312)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Function	Non-IT Technical
Skill Category	Highly Skilled
List of Profiles	High Skilled Substation Operator
Experience of Resource	5 years
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Telangana
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total number of man-days required during contract period	अतिरिक्त आवश्यकता /Additional Requirement
1	Chittiboyina Madhava	500051,IDA, Phase-II Cherapally, (R.R district) Hyderabad , Telangana	312	• Charges per man-day (Inclusive of Wages, EPF, ESIC, EDLI, Bonus, etc) exclusive of GST : 1281.68 • Estimated number of overtime man-hours during contract period : 0 • Per hour charges for Overtime Man-hours exclusive of GST : 0

Manpower Outsourcing Services - Man-days Based - Non-IT Technical; Skilled; Operators, Technicians, Wireman, Telephone Operator (4368)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Function	Non-IT Technical
Skill Category	Skilled
List of Profiles	Operators, Technicians, Wireman, Telephone Operator
Experience of Resource	As per bid document
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Telangana
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total number of man-days required during contract period	अतिरिक्त आवश्यकता /Additional Requirement
1	Chittiboyina Madhava	500051,IDA, Phase-II Cherapally, (R.R district) Hyderabad , Telangana	4368	• Charges per man-day (Inclusive of Wages, EPF, ESIC, EDLI, Bonus, etc) exclusive of GST : 1183.37 • Estimated number of overtime man-hours during contract period : 0 • Per hour charges for Overtime Man-hours exclusive of GST : 0

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   INDIA GOVERNMENT MINT, Hyderabad (A UNIT OF SPMCIL)
   payable at
   Hyderabad
   .
   Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Banker’s Cheque in favour of

   INDIA GOVERNMENT MINT, Hyderabad (A UNIT OF SPMCIL)
   payable at
   Hyderabad
   .
   Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy

to the Buyer within 5 days of Bid End date / Bid Opening date.

4. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

   INDIA GOVERNMENT MINT, Hyderabad (A UNIT OF SPMCIL) -COLLECTION A/C
   Account No.
   201003484303
   IFSC Code
   INDB0000004
   Bank Name
   INDUSIND BANK
   Branch address
   0004 - HYDERABAD
   .
   Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

5. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

   INDIA GOVERNMENT MINT, Hyderabad (A UNIT OF SPMCIL)
   payable at
   Hyderabad
   . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

   INDIA GOVERNMENT MINT, Hyderabad (A UNIT OF SPMCIL)
   A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

7. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

   INDIA GOVERNMENT MINT (A UNIT OF SPMCIL) -COLLECTION A/C
   Account No.
   201003484303
   IFSC Code
   INDB0000004
   Bank Name
   INDUSIND BANK
   Branch address
   0004 - HYDERABAD
   . Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

8. **Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

SCOPE OF WORK FOR 15 NOS. OF ELECTRICAL MANPOWER:

1. **List of required Manpower on outsourcing basis:**

Sl.no.	Description	Quantity
i.	High skilled substation operator	1 no.
ii.	Skilled Substation Operators	7 nos.
iii.	Technician(Electrical) (Skilled	4 nos.
iv.	Wireman	2 nos.
v.	Skilled Telephone Operator	1 no.
	Total	15 nos.

2. Contractor will be responsible for supply of manpower and its operation & Maintenance. Contactor is respo nsible for properly maintaining the system as well as to do regular maintenance and fault rectification.

3. Annual contract for Electrical Routine operation and maintenance of substation, maintenance of overhead/ underground line, operation and maintenance of pump-sets, maintenance of residential and non-residential buildings etc.

4. **Details of area to be maintained are as below:**

i. 33/11/0.415 KV substation

- 5 MVA indoor type transformer and allied HT/LT switchgears 2 No’s
- DG set 625 KVA 1 No.and 55KVA 1No.
- 1600 KVA indoor type transformer and allied HT/LT switchgears 4 No’s
- 630 KVA indoor type transformer and allied HT/LT switchgears. 2 No’s

ii. Non Residential area as follows:

- Kakatiya Guest House
- Baghmati Guest House
- Parks
- CISF Barrack
- CISF canteen
- CISF parade Ground etc.

iii. Residential area as follows:-

- Mint House
- Quarters- I, II, III
- CGM Mint House etc

iv. Overhead/Underground lines, street lights at factory/colony area

- Underground lines
- Overhead lines
- Feeder pillars

- Junctions boxes
- Street light etc.

v. Pump House:-

- Pump set centrifugal pump- 60 HP (02 No.) and 45HP 02 No
- Ground water reservoir pumping station

vi. Firm shall repair and replace electrical items in residential and non-residential buildings.

vii. Substation, Transformer & DG Set Maintenance :
- Daily: Monitoring of temperatures, oil levels, silica gel, explosion vent, voltage, and load r eadings, etc.
- Monthly: IR measurements, physical inspections, cleaning, alarm testing. etc.
- Quarterly: BDV testing of transformer oils, tightening of connections, etc.
- DG operations: Fuel refills, oil check, fault rectification, switchovers, and start-stop cycles, all etc.

viii. Overhead Line, underground line & Streetlight Maintenance:
- Maintenance of ~200 streetlights(Approx.)
- Maintenance of underground lines approx. 07 km.
- Visual inspections, cable jointing, replacement of lights, tightening, terminating, and re-joi ning cables.
- Details of Spare required for Centrifugal pumps and underground cable.

5. <u>Duties and Responsibilities of Skilled Substation Operators (7 No.)</u>

a. Operation and Monitoring of 33/11KV MSDS, 11KV/440V three Substations of IGMH 24*7 b asis round the shifts.
b. Basic up-keeping/cleaning of respective 68 Feeders of all Substations.
c. Switching ON and OFF of HT and LT Breakers:- During the faults, Substation Breakers are t o be switched ON & OFF to feed the supply to concerned departments/ Sections.
d. Checking the healthiness of incoming cables measuring the IR values of the incoming cabl es and outgoing circuits.
e. Checking the Tripping units: Condition of the tripping units are to be checked once in ever y shift for effective operation of tripping relays and S/S relays.
f. Checking the tightness of wires, cleaning of circuit breakers body and bushings every mon th.
g. Tightening of nuts and bolts of all feeders of all Substations Monthly basis.
h. Checking Oil & Winding temperatures on hourly basis against rated values and recording them in relevant log book.
i. Observation of oil levels in main conservator tank OLTC conservator and examining for oil leaks from the transformer, if any and report the same to In charge Electrical maintenance department.
j. Monitoring temperatures of all feeders.
k. Monitoring of Relay Control Panels.
l. Attending the faults and restoration of the power supply without delay.
m. Opening and inspection of MDB/DB, checking and inspection of cable connection.
n. Operation of panels, switchgears, transformers, battery etc. as per the approved procedur e.
o. Change-over of 8 No’s of transformers.
p. Checking the colour of silica gel in the breather and also oil level of the oil seal. If silica gel colour changes from blue to pink then same should be informed to In-charge Electrical Mai ntenance department.
q. Lubricating/greasing all moving parts of OLTC mechanism.
r. Operation and Monitoring of FCBC DC Panel of MSDS.
s. Operation and maintenance of All Boundary Wall Lights and shop floor lighting.
t. Cleaning and Housekeeping of MSDS and Substations.
u. Basic day to day Maintenance and watering of earth pits connected to All Substation.
v. Operation of switch yards; maintaining hourly reading records pertaining to PF, KWH Read

ings, MD.

w. Switching ON/OFF of light fixtures, pumps, fans and other equipment's as per IGMH Requirement.
x. Ensuring the closing of all the panel doors etc.
y. Checking of CT, PT and Relays connections for tightness. Tightening of all earthing connections of all Panels.
z. Measurement of insulation resistance value of circuit breaker.
aa. Checking and sealing of cable entry holes and Panel openings as per directions of In charge Electrical Maintenance.
bb. Trouble shooting and repair of lighting and power circuits, including changing of light fittings etc.
cc. In case of failure of TSSPDCL Power, Generator sets have to be Operated/restored and distribute the power to all important loads in the IGMH as directed by supervisor and In charge of Electrical Maintenance department.

dd. Educational Qualification and experience of Substation Operators [Skilled]:

- ITI in Electrician Trade with NCVT Apprentice with 3 year experience.
- ii. Experience should be in the Operation and Maintenance of not less than 11KV Substations for substation operators.

6. Duties and Responsibilities of High skilled substation operator: (1 No)

a. Supervision of all 11KV and 33KV basic substation maintenance works in accordance with SOP and Safety protocols.
b. Operation and Monitoring of the Basic General Substation maintenance works of 33/11KV MSDS, 11KV/440V 3 No's Substations of IGMH.
c. Operation of 33kV Circuit Breakers, Isolator, LT Panels consisting of ACBs, etc. according to load requirements and instructions from Electrical Maintenance department.
d. Maintaining the Power Factor close to unity through Automatic Power Factor Control Panels. Monitoring, Operation and Switching of APFC and AHF panel if in case any PF deviation.
e. Monitoring temperatures of all feeders and maintaining records.
f. Maintaining records of all the operations and records of loads such as voltage, current, power factor, frequency, connected load, energy consumption etc.
g. Monitoring of Relay Control Panels and Maintaining records for the same.
h. Checking of Panel heaters & rectification if required. Report any abnormality.
i. Maintaining records of Power failures with reasons.
j. Recording all tripping of breakers and other events that occur in the order of sequence with the time of occurrence and recording them in Log Book.
k. Change-over of 8 No's of transformers and Measurement of Oil BDV periodically and maintaining records. Maintaining records for Winding and Oil Temperatures and Silica Gel Breather.
l. General Monthly cleaning of transformer, Inspection for any cracks or chippings of the bushing and checking of tightness of connections.
m. Measurement of IR values of transformer and recording of the values specifying the temperature at which measurements are taken.
n. Testing of transformer oil of main tank & OLTC oil for BDV and moisture content at least per every two months and submission of reports to the in charge, Electrical maintenance.
o. Checking of all connections on the transformer for tightness such as bushings, tank earth connection.
p. Checking of D.C. supply. Operation and Monitoring of FCBC Panel of MSDS. Measurement of Battery Voltages and Current. Keeping the records for the same.
q. Checking whether indication lamps, selector switch, ammeter, voltmeters, energy meters etc., are working. Reporting if in case any abnormality.
r. Checking of termination of incoming and outgoing cables. Routing of cables for new loads if required as directed by I/C Electrical Maintenance department.
s. Measurement of Earth pit resistance of earth pits connected to All Substation and keeping the records for the same.
t. High skilled Substation Operator shall carry out routine Surveillance to observe any predictable fault in electrical system such as Lighting Arrestors, CTs, PTs, Isolator, Circui

t Breakers, Control Panels, Transformers, OLTC Panels, LT Distribution System, Lightin g fixtures etc. and report the same to In charge, Electrical maintenance department.

u. Educational Qualification and experience Substation Operator [High Skilled]:

- BE/B. Tech in Electrical Engineering/ Electrical and Electronics Engineering with minim um 2 years' experience {or} Diploma in Electrical Engineering/ Electrical and Electroni cs Engineering with minimum 5 years' experience. Experience should be in satisfactory operation and maintenance of 11kV or high capacity Substation.
- The Substation Operator high skilled so appointed shall be the person holding a valid Electrical Supervisor's Certificate of Competency or 11KV License issued by competent electrical authority of state or central Government.

7. <u>Duties and Responsibilities of Technician (Electrical) (Skilled): 4 No.</u>

a. Operation and Basic General Maintenance of 11KV/440V Substation.
b. Electrical maintenance works of All Residential quarters (Type:1, Type-2,Type-3, Type-4 an d Type-5)
c. Electrical maintenance works of Mint House, 18 No's Hostel/Baghmati Guest House; Kakatiy a VIP Guest House; CISF Barrack and Pump house;
d. Maintenance of Overhead lines.
e. Maintaining Complaint registers and Monthly meter reading registers.
f. Opening, inspecting, cleaning of JB's /switch boxes, checking the tightness of connections i n the internal wiring circuits for all buildings of Township.
g. Trouble shooting and repair of lighting and power circuits, including changing of light fitting s etc.
h. Checking of earth continuity and cable connection in the lamp holders, ceiling rose (if any), socket outlets, fan regulator connection etc.
i. Operation and Maintenance of All township Street lights.
j. Maintenance of Main Distribution Boards, PDB's
k. Maintenance of checklist pertaining to earth pits of Township.
l. Switching ON/OFF of light fixtures, pumps, fans and other equipment as per IGMH Require ment

m. Educational Qualification and experience for Technician(Electrical) [Skilled]

- ITI in Electrician Trade with NCVT Apprentice with 3 year experience.
- Experience should be in the Operation and Maintenance of not less than 440V Substat ion and having adequate knowledge in repairs, Installation and fixing of various electric al fittings, fixtures and knowledge of domestic wiring.

8. <u>Duties and Responsibilities of Telephone Operator: 01 No</u>.

a. Responsible for the daily operation, monitoring,
b. Software updation/modifications of feeds/management and Regular testing of the EPABX sy stem.
c. Repairs/ rectification/ upkeep of telephone lines, Krones and Telephone Junction Boxes.
d. He would also be responsible for maintaining telephone Bill records and log books.

e. Educational Qualification and experience for Telephone Operator [Skilled]:

- ITI in Electrician/Electronic Mechanic/ Instrumentation Trade with NCVT Apprentice wit h 3 year experience.
- Experience should be in the Operation and Maintenance of Software updation/modific ations of feeds/management, and Regular testing of the EPABX system.

9. <u>Duties and Responsibilities of Wireman: 02 Nos.</u>

a. The Electrical Wireman shall be responsible for installation, operation, inspection, testi ng, preventive and breakdown maintenance, troubleshooting and repair of electrical wi ring, cables, overhead lines, lighting systems, distribution boards, and other electrical i nstallations. He shall ensure proper earthing, electrical safety, use of PPE, compliance with approved work procedures, maintenance of records, and timely reporting of defec ts and unsafe conditions to the competent authority.

b. Educational Qualification and experience for <u>Wireman</u> [Skilled]:

· Wireman Certificate with 05 year experience.

· Experience should be in the installation, operation, inspection, testing, preventive and breakdown maintenance, troubleshooting and repair of electrical wiring, cables, lightin g systems, distribution boards, motors, control panels and other electrical installations.

10. <u>GENERAL TERMS & CONDITIONS OF CONTRACT</u>:

a. At the time of Quoting Tender, Bidders are advised to mandatorily quote minimum wages of High skilled/skilled/unskilled only as per latest and updated minimum wages as notified by C entral Government or state Govt. as on tender publishing date. Quoting old rates will invaria bly leads to disqualification of bid.

b. It is assumed that the parties submitting their offers are well aware about the IGMH site con ditions, nature of work to be carried out etc. Non familiarity with site conditions shall not attr act or construed any increase in the rates after acceptance of the offer. Hence Bidders are a dvised to visit IGMH before submission of Bid for understanding terms and conditions.

9. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer Added Terms & Conditions

A. QUALIFICATION CRITERIA:

I. Experience & Past Performance: The bidder should have experience of having successfu lly supplied the manpower services of 1872 man-days, in any one of the last five years end ing on 31.03.2026.

II. Capability: The bidder must have capability to provide the atleast 6 nos. of technical ma npower in any one of the last five years. The bidder should submit documentary evidence such as past purchase orders for the same.

III. Financial Standing:

a. The average annual financial turnover of the bidder during the last three years, endin g on 31.0.2026 should be at least Rs.27 lakhs as per the annual report (audited balanc e sheet and profit & loss account) of the relevant period, duly authenticated by a Chart ered Accountant/ Cost Accountant.

b. The net worth of the Bidder should not be negative on 31.03.2026 and also

c. should not have eroded by more than 30% in the last three years, ending on ‘31.03.2 026.

Note: For MSEs and Start-ups (registered for the tendered item) all financial criteria s hall be relaxed as per MSME guidelines subject to having technical Capacity & Capab ilities. The capacity and capability may be verified.

IV. **The contractor should have a valid 33/11 KV license from electrical inspectora te** from state or central government and submit the copy of same to IGMH authorities duri ng tendering stage itself failing which the submitted bid will be rejected.

V. **The contractor should possess valid "A"- Grade Electrical Contractors License issued** by competent authority of Government of Telangana or any other state governme nt. Submission of copy of the mentioned certificate along with bid document is compulsory failing which the submitted bid will be rejected.

VI. Contractor should have valid PF, ESIC, and labour license and submit the copy of the sa me during tendering stage itself failing which the submitted bid will be rejected.

VII. The contractor shall have his own PF code no. with the RPFC as required under Employe e PF & Miscellaneous Provisions Act, 1952 and extend benefits of Employees Provident Fun d 1952, Employee Deposit Linked Insurance 1976 and Employee Pension Scheme 1995 to contract workers deployed.

VIII. The contractor shall have his own ESI code No. allotted by Employee State Insurance Cor poration (ESIC) as required under Employee State Insurance Act 1948. The contractors sha ll submit the Separate e-Challans/ECR along with bank receipts/bank statement on monthl y basis as a part of compliance and proof of depositing of ESI contribution with ESI Authorit ies. The contractor should arrange Smart Cards (i.e. ESI Identity Card) /e-Pehchan Card to contract labors engaged by him from the Corporation.

IX. At the time of Quoting Tender, Bidders are advised to mandatorily quote minimum wage s of High skilled/skilled/unskilled only as per latest and updated minimum wages as notifie d by Central Government or state Govt as on tender publishing date. Quoting old rates will invariably leads to disqualification of bid.

X. Familiarity with the Site:

It is assumed that the parties submitting their offers are well aware about the IGMH site co nditions, nature of work to be carried out etc. Non familiarity with site conditions shall not attract or construed any increase in the rates after acceptance of the offer. Hence Bidders are advised to visit IGMH before submission of Bid for understanding terms and conditions .

XI. The bidder should submit the acceptance of Scope of Work (SoW) & Buyer Added Servic e Level Agreement (SLA).

XII. Non- Blacklisting Certificate.

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10. **Buyer Added Bid Specific SLA**

Text Clause(s)

i. Mentioned 15 numbers Manpower is Indicative only. However as per the future needs and requ irements of Electrical Maintenance department, on the sole discretion of the Chief General Man ager IG Mint Hyderabad, Number of Contract manpower may decrease during at any time of c ontract period as per the actual needs of IGM Hyderabad. Bidder should be in a position to dec rease manpower accordingly; In such case no penalty will be imposed over man-days deviatio n.

ii. Month wise shift duty charts will be prepared and issued by the Supervisor, Electrical maintena

nce department-IGMH; same should be followed by the manpower deputed without fail.

iii. One Day in a Week as decided by In charge Electrical maintenance department will be weekly off for deputed Manpower.

iv. Contractor should ensure mandatory availability of Manpower in the shifts as per the rosters as decided by the Electrical maintenance Department of IGMH. The contractor shall ensure to pro vide an alternate qualified manpower or replace with a standby in case any of the staff deploy ed is absent.

v. In case of weekly rest, public holiday, absenteeism: alternative arrangement i.e. Reliever who i s equally qualified & experienced should be made by the Contractor.

vi. All the activities and shift operations will be supervised and coordinated by IGMH Electrical Mai ntenance department.

vii. The deputed Manpower is required to be present in their respective shift till the next shift oper ator reports for duty.

viii. The contractor shall have his own PF code no. with the RPFC as required under Employee PF & Miscellaneous Provisions Act, 1952 and extend benefits of Employees Provident Fund 1952, Em ployee Deposit Linked Insurance 1976 and Employee Pension Scheme 1995 to contract worker s deployed.

ix. The contractor shall have his own ESI code No. allotted by Employee State Insurance Corporati on (ESIC) as required under Employee State Insurance Act 1948. The contractors shall submit t he Separate e-Challans / ECR along with bank receipts/bank statement on monthly basis as a p art of compliance and proof of depositing of ESI contribution with ESI Authorities. The contract or should arrange Smart Cards (i.e. ESI Identity Card) /e-Pehchan Card to contract labors enga ged by him from the Corporation.

x. Wages paid by the Contractor to the persons employed shall not be less than the minimum wa ges prescribed uder the minimum wages act fixed by the State Government or the Central Gov ernment from time to time, whichever is higher along with other statutory dues such as EPF, E SI, and Bonus etc.

xi. Updated/ Revised Wages shall only be paid to employees strictly as per timely guidelines of Min imum Rates of wages as notified by Central Government or State Government, whichever is hi gher.

xii. The contractor shall pay all the statutory payments on or before 7th day of every successive m onth through NEFT/RTGS & provide proof thereof also must submit the certified authenticated proof of depositing PF, ESIC in the name of all employees engaged by him.

xiii. The payment to the Contractor shall be made on monthly basis on satisfactory completion of s ervice on presentation of the bill certified by the Electrical Maintenance department of IGMH. N o advance payment will be made.

xiv. In case of any labour disputes for non-payment of minimum wages to the workers or any other disputes, the payment due to the contractor can be withheld till settlement of the disputes by the IGMH or on the orders of the Court of law.

xv. The necessary statutory deduction as applicable shall be deducted from the amount payable to the Contractor and it is mandatory on the part of Contractor to provide PAN number, Service ta x registration number etc. whenever asked for.

xvi. The Contractor shall employ only adult trained, efficient and responsible staff with good health and sound mind for operation and maintenance of electrical installation work. The Contractor s hall ensure that the persons are punctual and disciplined and remain vigilant in performance of their duty. Persons so engaged by the Contractor shall be from amongst properly trained elect rician of high integrity and good conduct. In no circumstances, persons below 18 years of age s hould be employed.

xvii. Contractor should ask the persons depute under his contract to maintain individual diaries and

Daily log book of operations/works performed by staff deputed.

xviii. The contractor shall follow the provisions of the Electricity Act 2003 and the Regulations framed there under.

xix. The personnel so selected should be instructed to maintain decorum of good behaviours at all times.

xx. In no case, the contractor or his/her employees shall claim job / employment with IGMH.

xxi. Contractor will be responsible for any act of sabotage, misdeed, indiscipline, and negligence on the part of contractor or his employees. Penalty or legal action, as decided by CGM, IGMH shall be imposed on the contractor.

xxii. Measures like smoking, drinking, abusing during the working hours is strictly prohibited and if found that the personnel engaged in such act shall be immediately replace with suitable alternative.

xxiii. Any damage or injury to the person so deployed by the contractor or by other persons and any damage to the property within the IGMH due to negligence of contractor or his representative shall be sole responsibility of the contractor.

xxiv. In case of any accident during the operation / maintenance of equipment, leading to injuries / damages to human bodies / equipment, or loss of life, the contractor shall be fully responsible for settling all claims arising out of such accidents and indemnify the department from such claims.

xxv. The IGMH does not bind itself to buy or produce any or all services/goods from the Contractor necessarily.

xxvi. The contractor should get the character checked of the entire workforce deployed by them at the work premises, before engaging & deploying them in IGMH premises. The contractor needs to provide to IGMH a declaration to the effect that there is no case with the Police/Court/Regulatory authorities against their employee. Latest and valid Police Verification Certificate (PVC) to be submitted to IGMH for issuing gate passes.

xxvii. Any lapse on the part of the tenderer/agency in the discharge of their duties which may result in monetary loss or loss of reputation to IGMH will result in imposition of penalties at the discretion of the Chief General Manager, IGMH.

xxviii. In the event of any loss caused to the India Government Mint on account of contractor’s men, the contractor shall make good the loss either by proper replacement or on payment of adjustable compensation.

xxix. Contractor must ensure 26*15= 390 Man-day’s fulfilment during every month of contract. Allotment of suitable replacement will be the responsibility of the contractor. Failing which difference of Man-days will be deducted from the SD of the Contractor at the end of contract and also considering the losses incurred to IGMH due to non-deputation of manpower, The contractor shall be liable to be fined as deemed fit on every single occasion on the sole discretion of the Chief General Manager, IGMH.

xxx. The MSDS shall never be left unattended at any time; substation operator must be available at MSDS Round the clock as per the roster as decided by the Sr. Supervisor, IGMH. In case of breach of this, the contractor shall be liable to be Blacklisted and fined as deemed fit on the sole discretion of the Chief General Manager, IGMH.

xxxi. Contractor must ensure execution of all works as entrusted in the scope of work on time and should maintain MSDS and Substation as per Indian Electrical Standards. In the event of unsatisfactory service or any failure at any time on the part of Contractor to comply with the terms and provisions of this contract to the satisfaction of Mint, the Chief General Manager shall be the sole judge and whose decision shall be final and binding. The contractor shall be liable to be fined as deemed fit on every single occasion on the sole discretion of the Chief General Manager, IGMH.

xxxii. Contractor will be responsible for any act of sabotage, misdeed, indiscipline, and negligence on

the part of contractor or his employees. Penalty or legal action, as decided by CGM, IGMH shall be imposed on the contractor.

xxxiii. The Contractor shall be fully responsible for payment of not less than revised and updated minimum Rates of wages as notified by Central Government or State Government, whichever is higher. The Contractor shall be fully responsible for payment of PF contributions, ESI or any other benefits under various Labour Laws/Acts applicable to him and or the personnel employed by him. If contractor found not following the mentioned payment structure his/her firm will be blacklisted for not less than 2 years and respective contract's SD will be forfeited and fined as deemed fit on the sole discretion of the Chief General Manager, IGMH.

xxxiv. TERMINATION:

a. Notwithstanding anything contained hereinbefore to the contrary, the IGMH shall have full power and authority to terminate this Agreement without assigning any reason by giving 15 (Fifteen) days clear notice in writing and in such case the Contractor shall have no claim for any loss and damage against the IGMH. If the Contractor abandons his service for which he/she is committed to the IGMH, all his/ her dues e.g. EMD, Security Deposit, etc. will be forfeited by the IGMH on the sole discretion of the Chief General Manager, IGMH.

b. The IGMH reserves the exclusive right to suspend, cancel, terminate this Contract / Agreement at any time if it has sufficient reason to believe that the Contractor has failed to perform or observe or fulfil any of the terms and conditions herein before contained and/or liable and responsible for any loss or damage suffered by the IGMH.

c. On termination of the Contract/ Agreement, the Contractor must immediately, i.e., within 24 hours, withdraw its men and materials from the IGMH and the Contractor shall have no right to claim any demurrage/ compensation from the IGMH for the loss of job of its employees or whatsoever in as much as it is for the Contractor to deploy its men in such other sites or places and the said employees are under complete administration, supervision and control of the Contractor.

xxxvi. TOOLS, ID CARD & SAFETY EQUIPMENT TO BE PROVIDED: Following safety accessories, Uniform and tools at no extra cost to be provided to the All the manpower supplied within the First 2 weeks of The contract itself:

a. 02 sets of Uniform (Shirt and Trousers) for all the deputed manpower.

b. 01 pair of electrical shock proof shoes with ISI mark suitable for both 33KV/11KV Substations to all deputed Manpower.

c. The Contractor should provide Identity cards to its staff.

d. Tools and safety equipment:
- Line Tester 500V: 05 No's;
- Combination Plier: 05 No's;
- Complete set of all sizes of screw drivers - 2 sets
- Multi meter : 02 No's
- Tong tester – 1 No.
- BIS approved Safety Helmets - 2 Nos.
- All sizes of double ended, Ring, Tubular & Box Spanners - 1 sets each.
- BIS approved, 33kV Insulating Hand Gloves – 2 Sets
- Torch – 2 Nos.
- Discharge rods suitable for 33kV Line Discharging with heavy duty clamps – 2Nos.
- Wire Stripper : 05 No's;

11. **Service & Support**

    AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working

Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---